

## **Crosslands Culinary Services Committee Meeting ~ Thursday, October 5, 2023**

RESIDENT COMMITTEE MEMBERS: Joan Applegate, Dena Beeghly, member in waiting, Donna Edwards, Dan Mahoney, Roger Parish, Penny Paul, Connie Schappell, Diana Stevens, Ginny Vaughan, “try us” observer.

STAFF COMMITTEE MEMBERS: Jamie Hocking, Elizabeth Kautz, Darlene Parrett-Harris, John Platt, Tracy Sedlak, Casey Spizarny

### SPECIAL MEALS/EVENTS IN AUGUST AND SEPTEMBER:

AUGUST: Birthday Dinner Celebration; Passport Dinner to Tokyo, Japan; Peach Dessert Buffet; Culinary Series Dinner; and Seafood Raw bar.

SEPTEMBER: Birthday Dinner Celebration; Labor Day Barbeque Buffet; Kennett Square Mushroom Dinner; Grandparents Day Brunch; Rosh Hashanah; Welcome Autumn Dinner; and Culinary Series Dinner.

MEETING SCHEDULE AND VENUES: The next meeting will be Thursday, December 7, at 2:30 in the George Fox Room. Thereafter, meetings will be held every other month in the George Fox Room.

COMMENT CARDS FOR AUGUST AND SEPTEMBER: 58 different independent living residents made 90 comments and 4 Audland residents each made 1 comment in August. 64 different independent living residents made 106 comments and 3 Audland residents made 6 comments in September. The comments, both about the food and staff, were overwhelmingly positive. The few negative observations were noted and will be addressed by staff. The special meals/events, both the food and planning, got a loud “shout out” by many residents and a special thanks addressed to the staff was noted for the outstanding service provided during the recent lockdown. Committee members discussed the importance of comment cards in helping the staff maintain a high level of service and food quality. It was agreed that all Committee members will encourage other residents to submit comment cards about both the service and food quality.

JOHN PLATT’S REPORT: John’s topics of conversation were as follows:

- \* Project updates—Installation of new flooring, paint and artwork in the Audland Dining Room. Selection of new chairs for the Main Dining Room.
- \* Staff update.
- \* 2024 budget preparations and budget projections.
- \* Take-Out discussion—specifically revolving around the amount of food leaving the Dining Rooms; communication to be released in December.
- \* Fall/Winter Menu Cycle—currently working on updating this cycle with a release date in the near future.

Dan Mahoney 10/19/23