

Culinary Services Advisory Annual Report

Date Submitted: 05/16/2023

Chairperson(s): Diana Stevens

Members:

Members: Roger Parish, Connie Schappell, Dan Mahoney (co-chair), Emilie Barber, Joan Applegate, Jean Worley, Donna Edwards, Diana Stevens

Crosslands Culinary Services staff also serve on the committee and attend monthly meetings as their schedules permit.

How many Crosslands residents benefit from this committee's activities? How often?

- In its every other month meetings, the 8 resident members of the committee benefit by learning about the functioning of Crosslands Culinary Services Department. Monthly, when they review the comments provided by residents on comment cards or online, they learn about culinary preferences of residents, and provide that information to the Culinary Services Department staff. The staff in turn determines how to address culinary issues raised by residents. The Committee and staff look at trends, suggestions, and concerns. Sometimes changes are made based on comments which in turn benefit Crosslands residents who have submitted comments. As possible, changes are made within a matter of hours; other times, the changes may take a day or more. All Crosslands residents, including those who live in Audland and Firbank (to a lesser extent) who choose to do so may submit comments on line or on comment cards at any time.

Accomplishments:

- As things have "opened up" with the decreased presence of Covid, committee members have become better known to Crosslands residents. This has resulted in more communication between residents and committee members which in most cases has led to an increased understanding of the functioning of the Culinary Department and some of its challenges, e.g. staffing and inflation. In most issues of the Chronicle there have been short articles or Did You Know that facts about the Culinary Department. The committee encourages residents to show appreciation to staff members with thank yous and smiles.
- We encourage residents to eat in the cafe or dining room to decrease the number of take out containers used and to increase socialization.
- We changed the meeting schedule from once a month to every other month due to the time constraints for staff and the realization that meeting every other month was just as productive.