

Crosslands Culinary Services Committee Meeting ~ Thursday, December 1, 2022

Resident Committee Members: Joan Applegate, Emilie Barber, Frank Condenzio, Marge Moretzsohn, Roger Parish, Courtney Peterson, Connie Schappell, Diana Stevens

Staff Committee Members: Jamie Hocking, Elizabeth Kautz, Darlene Parrett-Harris, John Platt, Tracy Sedlak, Casey Spizarny

Special Meals/Events in October/November: The 45th Anniversary Dinner was a **huge** success. The apple dinner and Halloween dinner also received compliments.

Meeting Schedule and Venues: Meetings will continue on Zoom and will be held every other month until the staffing situation “settles down”, at which time the current plan is to return to monthly meetings. The next meeting will be Thursday, February 3, 2023.

Comment Card Reports for October and November: 61 different residents, including 8 from Audland, made 77 comments in October. In November, 69 residents, including 3 from Audland, made 98 comments. Comments were generally positive. There were several upbeat comments about the new members of the wait staff.

John Platt's Report: Staffing has remained a challenge. John has engaged Insta-work, an agency that provides staff to the kitchen operations. It is working well. He is also searching for a new executive chef to join Crosslands's culinary operations. There will be an opening in the cafe due to a staff member retirement. Interviews are being conducted at this time. John and his staff know residents want the café to “open up”/get back to “normal” and reminded the committee that this will take some time. Meal service for guests in the dining room will be provided for Christmas Eve, Christmas Day, New Year's Eve, and New Year's Day due to an incentive (gift cards) given by the Culinary Department to encourage servers to work on those days. The food budget was discussed, and it seems food inflation has leveled off in the last three weeks. The food budget was increased by 8%.

A monetary gift was left to the Culinary Services Department by Bob Donecker. John is working with staff members to figure out how to use the money.

Frank Condenzio 12/1/22